

REBECCA CICCIO LLC®

HOW TO ORDER

ORDER ONLINE USING OUR SECURE SERVER OR CALL 415.738.7338. IF YOU HAVE ANY QUESTIONS REGARDING THE STATUS OF YOUR ORDER, PLEASE CALL 415.738.7338 OR E-MAIL ORDERS@REBECCACICCIO.COM

ALL PRODUCTS FROM THIS WEBSITE ARE SUBJECT TO AVAILABILITY. AS NECESSARY, WE RESERVE THE RIGHT TO LIMIT THE QUANTITY OF PRODUCTS WE SUPPLY, SUPPLY ONLY PART OF AN ORDER, OR TO DIVIDE UP ORDERS. WE ALSO RESERVE THE RIGHT TO ALTER THE TERMS OR DURATION OF ANY SPECIAL OFFERS OR SALE PROMOTION. WE WILL INFORM YOU IF WE ARE UNABLE TO FILL YOUR ORDER.

PLEASE ALLOW 4-6 WEEKS FOR DELIVERY. YOUR HANDBAG IS CAREFULLY CRAFTED BY HAND AND WE WILL MAKE EVERY EFFORT TO DELIVER YOUR ORDER AS QUICKLY AS POSSIBLE.

PAYMENT

WE ACCEPT VISA, MASTERCARD, DISCOVER AND AMERICAN EXPRESS. ALL TRANSACTIONS ARE PROTECTED BY SSL (SECURE SOCKET LAYER) ENCRYPTION TO ENSURE THE SECURITY OF YOUR INFORMATION.

SALES TAX

FOR ORDERS SHIPPED WITHIN THE STATE OF CALIFORNIA, REBECCA CICCIO LLC CHARGES ALL STATE, LOCAL AND COUNTY TAXES AS REQUIRED BY APPLICABLE LAWS.

SHIPPING AND HANDLING

REBECCA CICCIO LLC SHIPS VIA FEDEX. SHIPPING AND HANDLING FEES ARE THE RESPONSIBILITY OF THE CUSTOMER AND ARE NON-REFUNDABLE. SHIPPING FEES VARY DEPENDING UPON YOUR LOCATION. INTERNATIONAL SHIPPING IS ALSO AVAILABLE. IMPORT DUTIES AND CUSTOMS FEES ARE THE RESPONSIBILITY OF THE CUSTOMER.

ALL ORDERS ARE SHIPPED F.O.B. REBECCA CICCIO LLC. REBECCA CICCIO LLC DOES NOT ACCEPT RESPONSIBILITY FOR GOODS THAT HAVE BEEN MISTREATED OR MISHANDLED.

FOR SECURITY REASONS, REBECCA CICCIO LLC ONLINE PURCHASES MAY BE SHIPPED ONLY TO THE BILLING ADDRESS LISTED ON YOUR CREDIT CARD STATEMENT, AND WILL REQUIRE A SIGNATURE UPON DELIVERY. IN ADDITION, PURCHASES MAY NOT BE SHIPPED TO PO BOXES OR APO/FPO ADDRESSES, WHICH ARE NOT AVAILABLE THROUGH FEDEX.

IF YOU HAVE ANY QUESTIONS REGARDING OUR ORDERING OR SHIPPING POLICIES, PLEASE CALL 415.738.7338 OR E-MAIL SHIPPING@REBECCACICCIO.COM.

RETURN POLICY

WE ARE ABLE TO ACCEPT RETURNS FOR EXCHANGE OR STORE CREDIT WITHIN 7 (SEVEN) DAYS OF ITEM RECEIPT PROVIDING THE ITEM IS IN ITS ORIGINAL UNUSED CONDITION. REBECCA CICCIO LLC IS UNABLE TO ACCEPT RETURNS FOR REFUND. EXCHANGES ARE SUBJECT TO PRODUCT AVAILABILITY.

ITEMS RETURNED OUTSIDE THE ABOVE TIME FRAME ARE ACCEPTED AT THE DISCRETION OF REBECCA CICCIO LLC.

EXCHANGED ITEMS CAN ONLY BE DISPATCHED AFTER THE RETURNED GOODS HAVE BEEN RECEIVED AND UNDERGONE A QUALITY-CONTROL CHECK.

ALL RETURNED ITEMS MUST HAVE A RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER. UNIDENTIFIED RETURNS MAY BE RETURNED TO THE SENDER. RMA NUMBERS CAN BE OBTAINED BY E-MAILING US AT RETURNS@REBECCACICCIO.COM.

WE REQUEST THAT ALL GOODS ARE RETURNED WITHIN 7 (SEVEN) DAYS OF THE DATE YOU RECEIVE YOUR RMA NUMBER.

WARRANTY

REBECCA CICCIO LLC GUARANTEES WORKMANSHIP FOR A PERIOD OF 1 (ONE) YEAR FROM DATE OF PURCHASE. NO RETURNS FOR REPAIR WILL BE ACCEPTED WITHOUT PRELIMINARY WRITTEN CORRESPONDENCE AUTHORIZING THE RETURN. ALL SHIPPING CHARGES RELATED TO THE REPAIRS WILL BE THE RESPONSIBILITY OF THE CUSTOMER. GUARANTEE DOES NOT INCLUDE FAILURES RESULTING FROM,

BUT NOT LIMITED TO: A) ACCIDENT, DISASTER (NATURAL OR OTHERWISE), NEGLIGENCE, ABUSE, MISUSE, IMPROPER HANDLING, STORAGE OR B) ALTERATIONS, MODIFICATIONS OR REPAIRS BY CUSTOMER OR THIRD PARTIES.

CHANGES AND CANCELLATIONS

IF YOU WISH TO CANCEL OR MODIFY YOUR ORDER PLEASE SEND AN E-MAIL AS SOON AS POSSIBLE TO ORDERS@REBECCACICCIO.COM. WE WILL MAKE EVERY EFFORT TO ACCOMMODATE YOUR REQUEST; HOWEVER, ONCE A PRODUCT HAS LEFT OUR PREMISES FOR SHIPPING, THE PURCHASE CANNOT BE CANCELLED OR MODIFIED.

MATERIALS

WE USE ONLY THE FINEST MATERIALS IN THE CONSTRUCTION OF OUR PRODUCTS. LEATHER AND SUEDE ARE NATURAL MATERIALS AND ALTHOUGH NOT LIKELY, CROCKING IS POSSIBLE. WE MAKE NO GUARANTEE WITH RESPECT TO CROCKING AND FADING.

DUE TO THE NATURAL CHARACTERISTICS OF LEATHER, COLOR AND TEXTURES WILL VARY AND WE CANNOT GUARANTEE UNIFORMITY.

COLORS

WE HAVE MADE EVERY EFFORT TO DISPLAY AS ACCURATELY AS POSSIBLE THE COLORS OF OUR PRODUCTS THAT APPEAR ON THE SITE. HOWEVER, AS THE ACTUAL COLORS YOU SEE WILL DEPEND ON YOUR MONITOR, WE CANNOT GUARANTEE THAT YOUR MONITOR'S DISPLAY OF ANY COLOR WILL BE ACCURATE.

TRADEMARKS

ALL REBECCA CICCIO LLC TRADEMARKS ARE THE EXCLUSIVE PROPERTY OF REBECCA CICCIO LLC. UNAUTHORIZED USE OF ANY REBECCA CICCIO LLC TRADEMARK, SERVICE MARK, OR LOGO MAY BE A VIOLATION OF FEDERAL AND STATE TRADEMARK LAWS, INCLUDING BUT NOT LIMITED TO, DILUTION OF REBECCA CICCIO LLC TRADEMARKS, ANY AND ALL VIOLATIONS OF APPLICABLE PROVISIONS OF THE LANHAM ACT, TRADEMARK COUNTERFEITING ACT, ANY AND ALL VIOLATIONS OF ANY STATE OR FEDERAL LAW AS WELL AS ANY EQUITABLE REMEDIES. REBECCA CICCIO LLC DOES NOT WAIVE ITS RIGHT TO ANY REMEDY.

REBECCA CICCIO®

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THIS WEBSITE IS PROTECTED BY UNITED STATES AND FOREIGN COPYRIGHT LAWS. EXCEPT FOR YOUR INFORMATIONAL, PERSONAL, NON-COMMERCIAL USE AS AUTHORIZED ABOVE, YOU MAY NOT MODIFY, REPRODUCE OR DISTRIBUTE THE DESIGN OR LAYOUT OF THE WEBSITE OR INDIVIDUAL SECTIONS OF THE DESIGN OR LAYOUT OF THE WEBSITE OR REBECCA CICCIO LLC LOGOS OR TRADEMARKS WITHOUT WRITTEN PERMISSION FROM REBECCA CICCIO LLC.

PRIVACY

REBECCA CICCIO LLC RECOGNIZES THE IMPORTANCE OF PROTECTING THE PRIVACY OF PERSONAL AND FINANCIAL INFORMATION. WE HAVE INSTITUTED STRICT POLICIES AND SECURITY MEASURES TO PROTECT YOUR INFORMATION.

WHEN YOU REGISTER ONLINE WITH REBECCA CICCIO LLC OR USE OUR ONLINE STORE TO PLACE AN ORDER, YOU GIVE US YOUR CONSENT TO PROCESS AND USE YOUR PERSONAL DATA IN ACCORDANCE WITH THIS ONLINE PRIVACY POLICY. THIS PRIVACY POLICY APPLIES TO ALL USERS OF THIS WEBSITE.

IF YOU GIVE US YOUR PERSONAL INFORMATION, WE WILL USE THIS INFORMATION TO REGISTER YOU WITH OUR WEBSITE, TO ADMINISTER OUR WEBSITE SERVICES, AND/OR TO PROCESS ANY ORDERS YOU MAY PLACE ONLINE. WE WILL SEND YOU ANNOUNCEMENTS OR COMMUNICATIONS BY E-MAIL ONLY IF YOU GIVE US YOUR PERMISSION BY SUBMITTING YOUR PERSONAL DETAILS. OTHERWISE, WE USE YOUR INFORMATION ONLY TO REVIEW OUR PERFORMANCE AND TO IMPROVE OUR SERVICES TO YOU, OR TO COMMUNICATE WITH YOU ABOUT YOUR ORDER IF YOU HAVE PLACED AN ONLINE ORDER.

REBECCA CICCIO LLC DOES NOT SELL, RENT OR DISCLOSE OUR CLIENT'S NAMES, ADDRESSES, E-MAIL ADDRESSES OR OTHER PERSONAL INFORMATION. WE MAY SHARE CLIENT INFORMATION WITHIN THE REBECCA CICCIO LLC ORGANIZATION, SO THAT YOU MAY BE INFORMED OF OTHER PRODUCTS THAT MAY BE OF INTEREST TO YOU.